**Repair Authorization**

**Thank you for choosing Prestige Collision Services for your vehicle repairs. In an effort to ease the repair process you can authorize repairs and handle all communications electronically if you prefer. Below are the terms under which we will repair your damaged vehicle.**

**Repair Terms**

1. I authorize Prestige Collision Services Inc. and its employees to repair the vehicle including the purchase and installation of all necessary parts, materials, labor and subcontract services.
2. I understand that any repair estimate is based on a preliminary inspection and does not cover additional parts or labor that may be required to complete the repair.
3. I authorize Prestige Collision Services Inc. and its employees to drive the vehicle for purposes including diagnosis, testing and/or inspection. I further authorize Prestige to drive or transport the vehicle via a third-party tow truck (at Classic’s cost and expense) to other vendors as needed to perform sublet work.
4. I agree to remove all valuables and personal property from the vehicle. I understand that Prestige Collision Services Inc. will NOT be held responsible for loss or theft of any personal property left in the vehicle.
5. I understand that I have 24 hours from Prestige Collision Services Inc. first notification to pick up my completed vehicle. Prestige Collision Services Inc. may impose a daily storage fee until the vehicle is picked up.
6. I understand that Prestige Collision Services Inc. will NOT be responsible for any vehicle rental expenses (including insurance costs) incurred during the repair process.
7. I authorize my insurance company to pay Prestige Collision Services Inc. directly for all repairs including any supplemental payments. I hereby appoint Prestige Collision Services Inc. as a true and lawful attorney in fact to endorse, on my behalf, any insurance check received as payment for repairs performed on the vehicle.
8. Prestige Collision Services Inc. will accept payment as follows: Insurance Checks (best method), Debit Cards, Credit Cards (Visa, MasterCard, Discover and AMEX) and money order. A 3.5% transaction fee will be added to all credit card payments which will be based on the total amount paid. I am responsible for payment in full for the repairs except to the extent an insurance payment has been made. I understand that the vehicle will not be released to me until full payment has been made.
9. I understand that an express mechanic`s lien is hereby acknowledged to secure payment. Should legal action be necessary to enforce collection, I will be responsible for all legal expenses.
10. I understand that Prestige Collision Services Inc. is not responsible for any damage to the vehicle resulting from any act of nature including, without limitation, damage caused by hail, wind, fire or flood.
11. LIMITED WARRANTY. Subject to the specified exclusions and exceptions, Prestige Collision Services Inc. provides a limited warranty for the work performed under this Repair Authorization. This limited warranty includes all repairs, paint and workmanship on sheet metal, frame, unitized chassis components, and mechanical items, but specifically excludes electric systems. This limited warranty is subject to any manufacturer’s warranty covering parts and materials. This limited warranty is non-transferable and valid for as long as I own the vehicle. During the limited warranty period, Prestige Collision Services Inc. will repair or replace any defects caused by Prestige or its agents. All warranty repairs must be performed at one of Prestige Collision Services Inc. facilities; any repairs or alterations to the vehicle performed at a non-Prestige facility in any manner whatsoever shall automatically void this limited warranty. This limited warranty shall not apply to repairs necessitated by any cause beyond the reasonable control of Prestige, including any defects, damage, or malfunctions caused by or resulting from unauthorized service or parts, improper or inadequate vehicle maintenance, alterations, accidents, modification or repairs, subsequent repairs performed by a party other than Prestige Collision Services Inc., abuse, misuse, neglect, acts of God, or environmental damage. THE WARRANTIES AS SET FORTH IN THIS SERVICE CONTRACT ARE IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.
12. LIMITATION OF LIABILITY. In no event shall Prestige Collision Services Inc. be liable for consequential, special or indirect damages of any nature, and Prestige’s maximum liability shall be no greater than the amount actually paid to, and received by, Prestige Collision Services Inc. for the services performed on the vehicle.
13. MANDATORY ARBITRATION. I agree that all claims and disputes relating to this Repair Authorization (including the arbitrability of any issue), shall be exclusively, solely and finally settled by confidential arbitration in the state in which the repair was performed, in accordance with the Federal Arbitration Act (9 U.S.C. § 1 et. seq.), and the then-existing rules of the American Arbitration Association (“AAA”). There shall be a single arbitrator. The filing costs shall be the sole responsibility of the party filing arbitration. If the parties cannot agree on the single arbitrator, then each party shall select one individual to choose an arbitrator and those individuals shall agree on the arbitrator within 10 days. The arbitrator shall have the right to award or include in any award the specific performance of these terms and/or costs and expenses of the arbitration (including reasonable attorneys’ fees) in accordance with what he or she deems just and equitable under the circumstances. The arbitrator’s decision may be reduced to a judgment in any competent jurisdiction.
14. CLASS ACTION WAIVER. THE PARTIES WAIVE THE RIGHT TO ASSERT ANY AND ALL CLAIMS ARISING OUT OF OR RELATED TO THIS REPAIR AUTHORIZATION AGAINST THE OTHER PARTY AS A REPRESENTATIVE OR MEMBER IN ANY CLASS ACTION OR COLLECTIVE ACTION. THE PARTIES EXPRESSLY INTEND FOR ARBITRATION AS PROVIDED ABOVE TO BE THE SOLE AND EXCLUSIVE REMEDY FOR ANY AND ALL CLAIMS ARISING OUT OF OR RELATED TO THIS REPAIR AUTHORIZATION. THE PARTIES SHALL SUBMIT ONLY THEIR OWN, INDIVIDUAL CLAIMS IN ARBITRATION AND WILL NOT SEEK TO REPRESENT THE INTERESTS OF ANY OTHER INDIVIDUALS, AND NO CLAIMS WILL BE JOINED, CONSOLIDATED, OR HEARD TOGETHER WITH THE CLAIMS OF ANY OTHER INDIVIDUALS.
15. ENTIRE AGREEMENT. The terms contained in this Repair Authorization constitute the entire agreement between you and Prestige Collision Services Inc. This Repair Authorization shall supersede all prior oral and written discussions, agreements and understandings of the parties with respect to the subject matter of this Repair Authorization. No modification, amendment, supplement to or waiver of this Repair Authorization or its terms and conditions shall be binding upon either party unless made in writing and signed by both you and an authorized manager of Prestige Collision Services Inc.

**Communication Preferences / Customer Info / VIN**

It is our goal to ensure that you receive LEVEL 10 customer service. We want to make sure you understand the different stages your vehicle undergoes throughout the process and keep you informed of the repair progress. If you desire to be contacted throughout the repair process, check your preferred form of contact :

Top of Form



Preferred Contact Method*(Required)*



Repair Updates

How often do you want to be contacted with updates on the status of your repair?



Cell Phone*(Required)*

Email*(Required)*



Home Phone

Work Phone

VIN



Vehicle Year*(Required)*



0 of 4 max characters

Vehicle Make*(Required)*



Vehicle Model*(Required)*



Name*(Required)*

FirstLast

Address

Street AddressCityState ZIP / Postal Code

I am the owner of the vehicle referenced above and/or represent that I have the authority on behalf of the vehicle owner to enter into this Repair Authorization.

Do you have a deductible?

 Yes

 No

Consent*(Required)*

 I agree to the each of the terms contained above and authorize Classic Collision to repair my vehicle.

CAPTCHA

Signature*(Required)*

Clear Signature

Date*(Required)*



Bottom of Form